

Item no 5.1

QUESTION NO 1

**By Councillor Neil Ross for answer
by the Convener of the Transport and
Environment Committee at a meeting
of the Council on 21 September 2017**

Question

Under point 18 in the Waste and Cleansing Improvement Plan, the Technical Team investigated the use of QR codes to allow residents to easily report missed or overflowing communal bins but this was abandoned after it was found to require a high level of administration to maintain. Until such time when QR code technology becomes simpler to administer, could the Council investigate the simpler alternative of setting up a new Waste telephone number and placing it, along with a unique identifying number, on each on-street communal bin so that members of the public could report a full or overflowing bin to the Waste Department, either by text or phone call?

Answer